

# **Getting Started with Microsoft SharePoint Online**



# **Table of Contents**

What is SharePoint and How is it Used?	·
Accessing SharePoint Online	4
Accessing SharePoint Sites	6
Sharing or Following a Site	7
Adding Links to the Featured Sites List	7
The SharePoint Hierarchy	Ć
Creating a Team Site1	C
Modern Team Sites and Communication Sites1	C
Lists1	
Creating a List in SharePoint1	8
Editing a Field/Column2	
Other Useful Column Settings2	3
Adding Items to a List2	4
Editing an Item in the List2	5
Changing the Name of the List, Color, and Graphic2	6
Sorting a List2	6
Grouping a List2	7
Filtering a List by a Single Field2	3
Filtering a List by Multiple Fields2	3
Adding a New Column to an Existing List2	3
Changing the Space between Records2	
Formatting a View3	C
Editing a View3	1
Creating Other Types of Views3	4
Sharing a List3	8
Adding a List to a Page3	Ç
Libraries and Documents4	3
Creating a Document Library4	3
Creating Folders in a Document Library4	4
Uploading a Document to a Library4	5
Adding a Library to a Page4	7
Retrieving a Document from a Library5	1
Previewing a Document in a Library5	1
Sharing a File from a Document Library5	
Creating a Document in a Library5	2
Deleting a Document from a Library5	
Checking a Document In and Out of a Library5	4
Checking a Document Out5	4
Checking a Document Back In5	5
Moving and Copying Documents5	6



Using Versioning	56
Favoriting a Document	
Using Alerts to Notify Changes Were Made to a Specific File, Link or Folder	57
Searching	
Controlling Whether Content Can Be Searched	60
Controlling What Items in Lists or Libraries Appear in Searches	60
Searching a SharePoint Site	
Pages	
Creating a New Page	
Viewing a List of Pages	
Editing a Page	
Adding Content to a Page	64
Applying a Theme to a Site	66
Microsoft SharePoint Shortcut Keys	
Frequently used shortcuts	
Author in a Text web part	
Navigate a page	
Undo or redo an action	
Edit text	68
Work with lists and libraries	68



#### What is SharePoint and How is it Used?

SharePoint is a Microsoft software **platform** that was launched in 2001. It's not a traditional program like Word, Excel or PowerPoint. It is used to build websites. These websites can be used to store and share documents, manage tasks, and collaborate on projects, follow team conversations, share a calendar, and much more. It enables members of a team to access critical business information. A company can also share information with partners and customers.

SharePoint can be used to create a website for the public or an intranet site for your company. To see just how powerful SharePoint can be, visit Ferrari.com. The site was built using SharePoint.

A common use for SharePoint is to store files like Excel spreadsheets, Word documents, PowerPoint presentations, PDFs, drawings, and pictures.

You can also present web content like web pages, blogs, and wikis.

A third use is to manage work processes. You can create custom forms for people to fill out. Then, establish workflows so that information is routed from person to person. People can sign off before the information is sent to the next person or people.

SharePoint was designed to integrate with other Microsoft products. For example, SharePoint integrates with Microsoft Outlook, Excel, Word, OneDrive, Teams, etc.

Information can be accessed from any device that connects to the internet. Permissions can be set to determine who can access content and what they can do with it.

All the information is searchable in SharePoint. You can search by author, keyword, or other metadata. Metadata is a custom property that further describes the document or list item.

SharePoint stores information in *sites* which contain *lists* and *libraries*. The libraries are also called *document libraries*. You may know that another name for a list is a database. Databases consist of *fields* and *records*. If you've ever created a table in Microsoft Word, you've created a database. Document libraries are databases that contain documents.

<b>Employee ID</b>	First Name	Last Name	Date of Hire	Manager
18654	Carlos	Riviera	3/4/19	Lucy Thran
87547	Joseph	Manning	3/8/19	Louise Hatcher
33845	Cindy	Thoreau	4/5/19	Adam Iconie

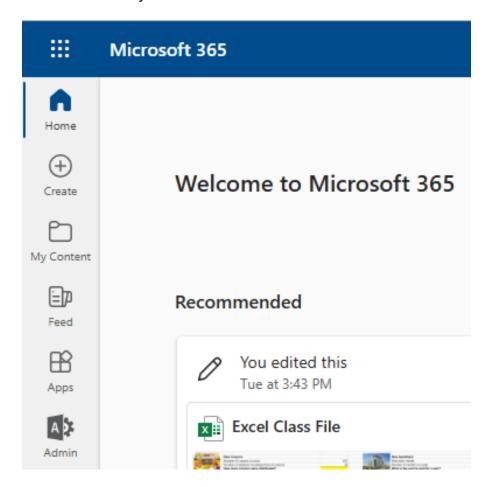


# **Accessing SharePoint Online**

Each company may have its own process for accessing SharePoint Online. Below is a standard method that works for Office 365.

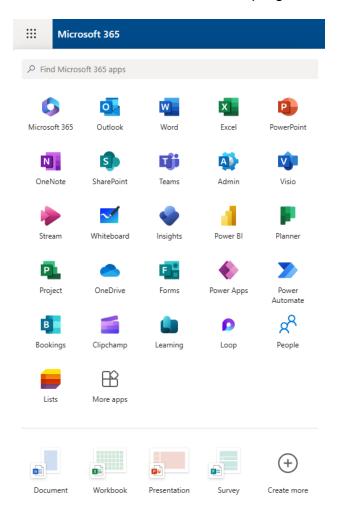
- 1. Open a browser like Edge.
- 2. Type portal.office.com and press Enter.
- 3. Enter your username and password.
- 4. Click Sign in.

In the upper left corner of the screen, you will see a grid of dots called the App Launcher. It is also commonly referred to as "the waffle."





5. Click the App Launcher to view a list of available programs.



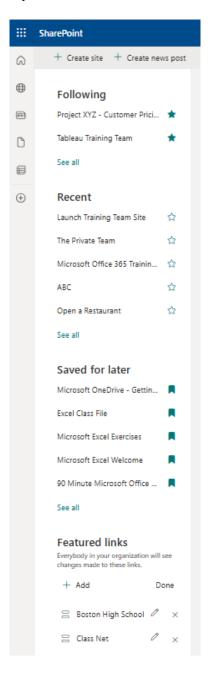
6. Select SharePoint.





# **Accessing SharePoint Sites**

On the left, you will find a list of sites you are following, recent sites you've accessed and featured links. Above these lists is a search box you can use to find sites sites, in your organization, that are not listed below. The most common way to access a site is with a link that has been sent to you via email or chat.





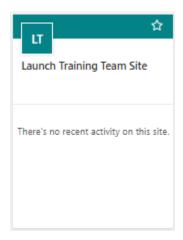
# **Sharing or Following a Site**

There are several benefits to sharing and following sites:

- Find the site easily in a list of followed sites
- · View site activity in your newsfeed
- Share your own content with someone else

#### To share or follow a site:

1. Click the FOLLOW icon in the upper right corner of the site. It looks like a star.



# **Adding Links to the Featured Sites List**

1. Click the Edit button.



2. Click Add.



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7
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3. Fill in the text to display and the path to the site.

New link		×
Text to display		
Address		
http://		
	Tr	y lir
Hide in SharePoint mobile app		
	Save Can	

4. Click Save.



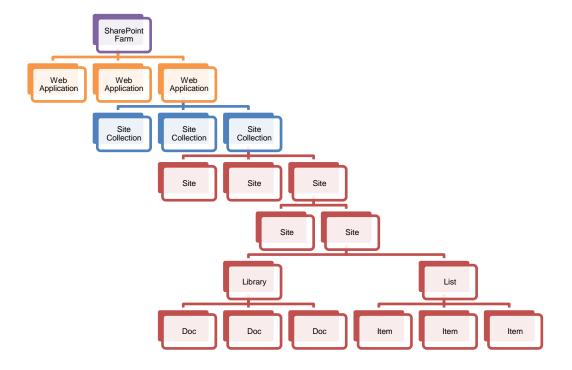
# **The SharePoint Hierarchy**

Information in SharePoint is organized into a structure consisting of the following elements:

- SharePoint Farms
- Web Applications
- Site Collections
- Sites
- Libraries
- Lists

One SharePoint site can contain or be connected to other sites. The main site is called the *Root Site*. The hierarchy of sites is called a *Site Collection*.

Most users will only be exposed to the part of the hierarchy from Site Collection down.





# **Creating a Team Site**

SharePoint allows you to create team sites and communication sites. The difference between team sites and communication sites in SharePoint is as follows:

Purpose: Team sites are designed for collaboration and working together on projects within a team. They provide a centralized location for team members to store and share documents, manage tasks, and collaborate on projects. Communication sites, on the other hand, are used for broadcasting information to a wider audience. They are ideal for sharing news, announcements, and updates with a larger group of people.

Audience: Team sites are typically used by a specific team or department within an organization. They are meant for internal collaboration and communication among team members. Communication sites, on the other hand, are designed for a broader audience, including both internal and external stakeholders. They can be used to share information with employees, partners, customers, or the general public.

Content: Team sites are focused on document management and collaboration. They provide features such as document libraries, lists, and workflows to facilitate team collaboration and project management. Communication sites, on the other hand, are more focused on content publishing. They provide features such as news articles, announcements, and web pages to share information and engage with the audience.

Design: Team sites are typically more structured and organized, with a clear hierarchy and permissions set up for team members. They often have a specific purpose or goal, such as managing a project or department. Communication sites, on the other hand, are more flexible in terms of design and layout. They allow for more customization and branding options to create visually appealing and engaging content.

Permissions: Team sites are usually restricted to team members or specific individuals who have been granted access. The content within team sites is typically confidential or sensitive to the team or organization. Communication sites, on the other hand, are often open to a wider audience and may have more relaxed permissions. They are meant to share information with a broader group of people, both internally and externally. Overall, team sites are focused on collaboration and project management within a specific team or department, while communication sites are designed for sharing information and engaging with a broader audience.

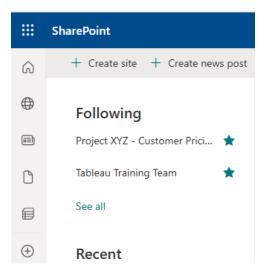
#### **Modern Team Sites and Communication Sites**

Some users prefer Microsoft's classic sites. Once your site is designed you can view it in classic or modern unless restrictions have been placed on the site by its administrator. When adding a project subsite, you will have a choice to create either classic or modern.

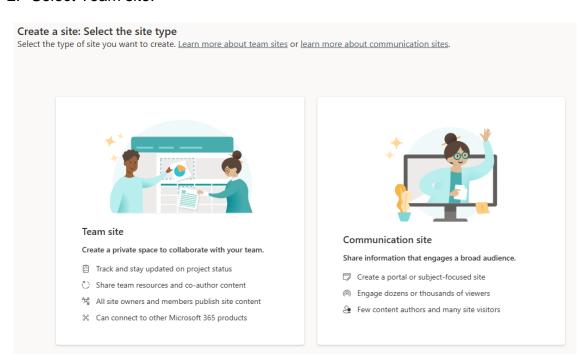
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10
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1. Click the Create site link in the upper left corner of the screen.

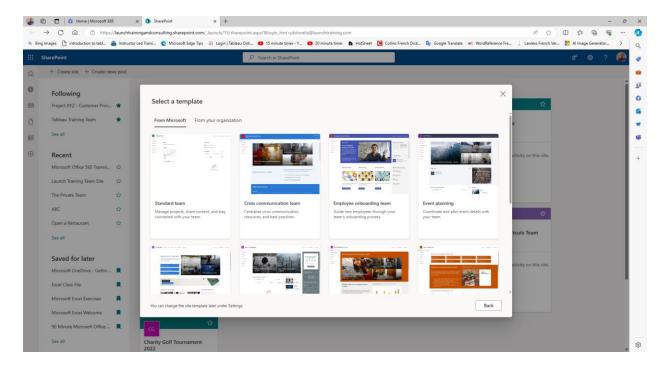


#### 2. Select Team site.

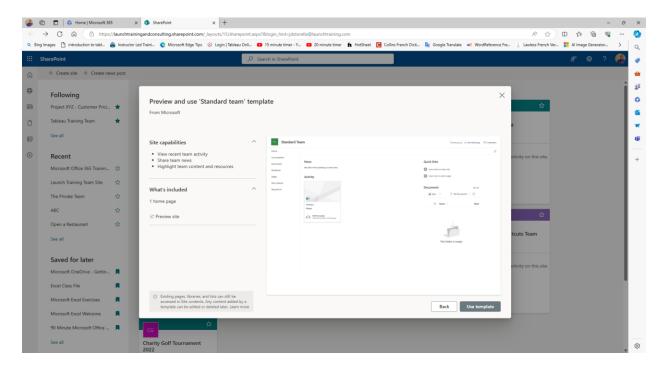




You can select from a number of templates, or you can create a standard team site.

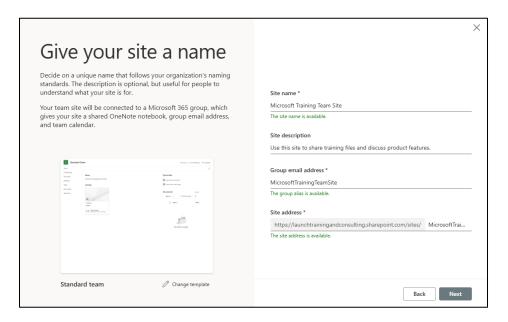


3. Select Use template.

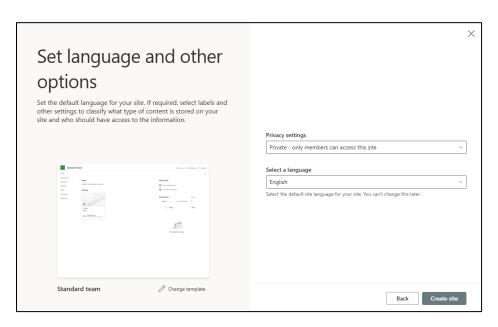




4. Name the site and provide a description. SharePoint will create a group email address and a site address.

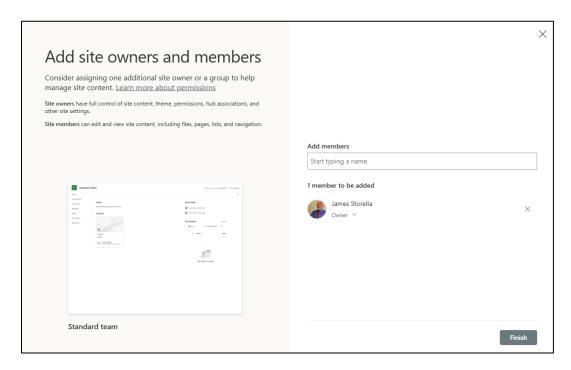


- 5. Click Next.
- 6. Choose whether you would like to create a Public or Private site and select a default language. The language can be changed later.
- 7. Click Create site.

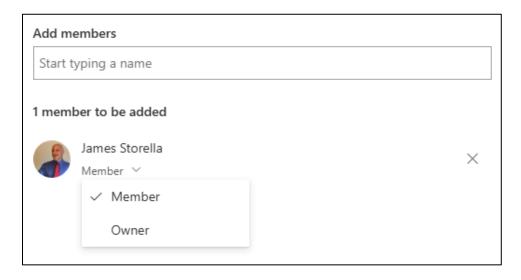




You can add site members and owners now by typing their names. You can also add them later.



Use the drop-down arrow to decide if each person you add will be a member or owner. It is recommended that you add more than one owner for times when the original owner is unavailable.

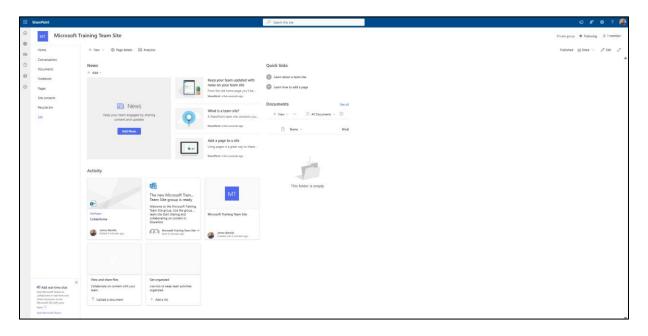


8. Click Finish.

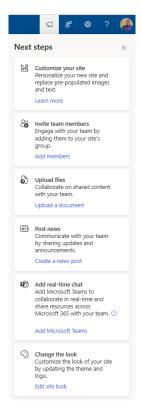
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14
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# Congratulations! You know have a team site!



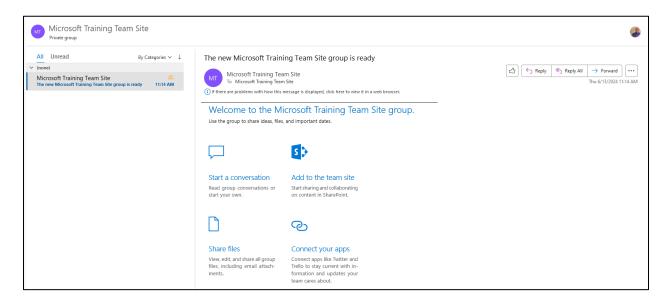
Click the bullhorn icon in the title bar at the top to learn about ways to improve your site.



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15
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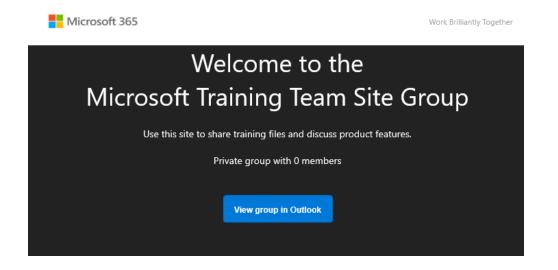


Upon creating a site, you will receive an email with useful links in the mailbox that was set up for your group.



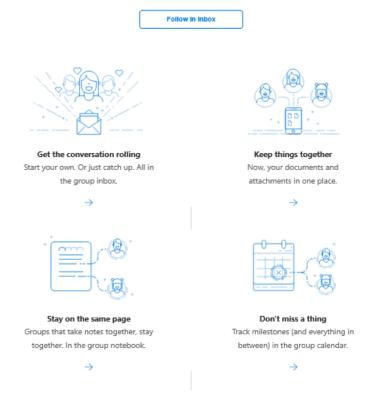


Members also receive an email in their Oulook email account with useful links.



# Get started

You're set to receive only replies and events in your inbox. Change this setting below, or anywhere you see the group in Outlook, to see all of this group's conversations.



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17
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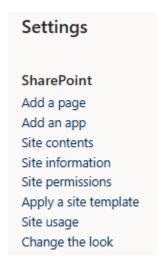
#### Lists

# **Creating a List in SharePoint**

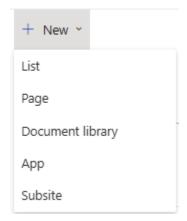
1. Click the Settings icon (gear) in the title bar.



2. Select Site contents.

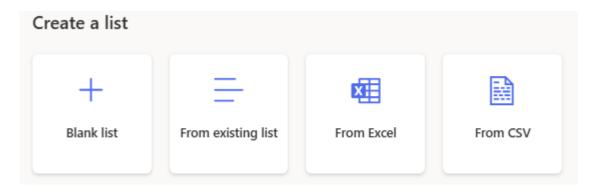


3. Click the New button drop-down and select List.

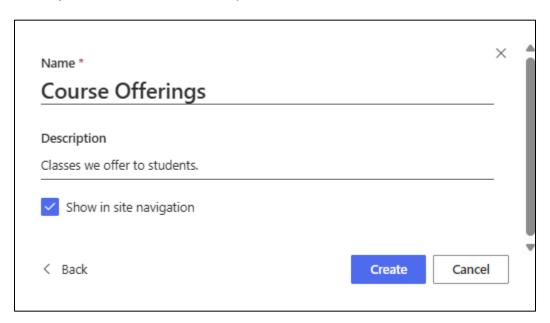




4. Select a source for the information.



- Use Blank list to start from scratch.
- Use From existing list when you want to use the fields that exist in another SharePoint list.
- Use From Excel if you have the data stored in an Excel spreadsheet.
- Use From CSV if the data is stored in a Comma Separated Values format.
- 5. For our example, we will use a Blank list, so click Blank list.
- 6. Name your list and add a description.



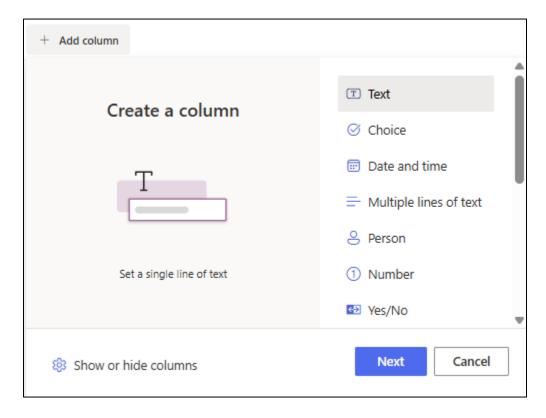
7. Click Create.



8. Click the Add column button to create the first field.

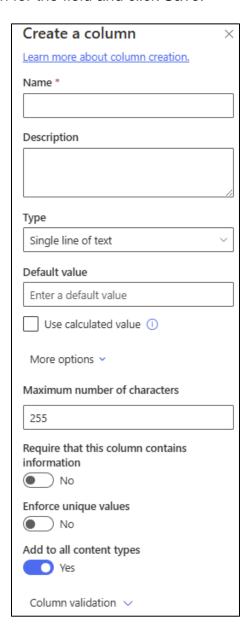
+ Add column

9. Choose a field type and click Next.





10. Fill in the information for the field and click Save.



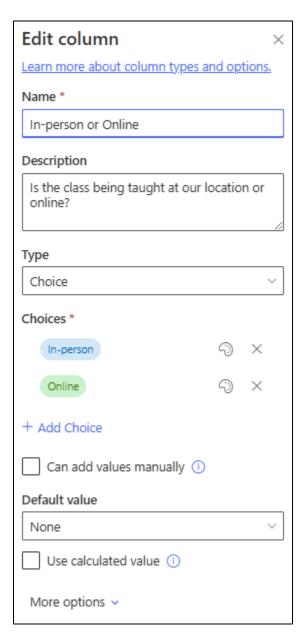
11. Repeat the process for each additional field.

When you are done, you can resize and view the list of fields with an icon to show the type of field.



# **Editing a Field/Column**

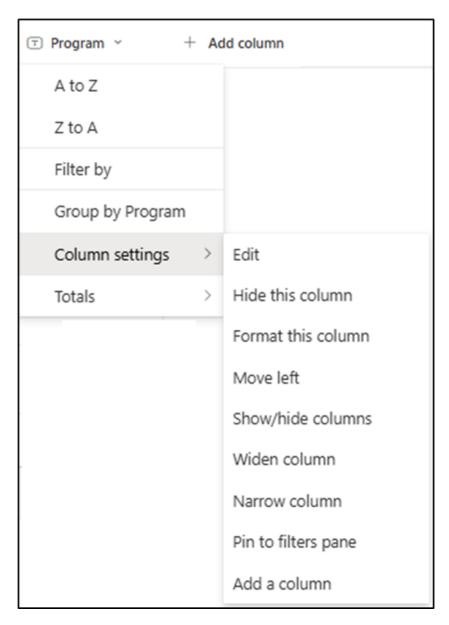
- 1. Click the name of the field.
- 2. Select Column Settings.
- 3. Select Edit.
- 4. Make changes and click Save.





# **Other Useful Column Settings**

Other useful column settings include the ability to hide, format, move, widen, narrow, and pin a column.





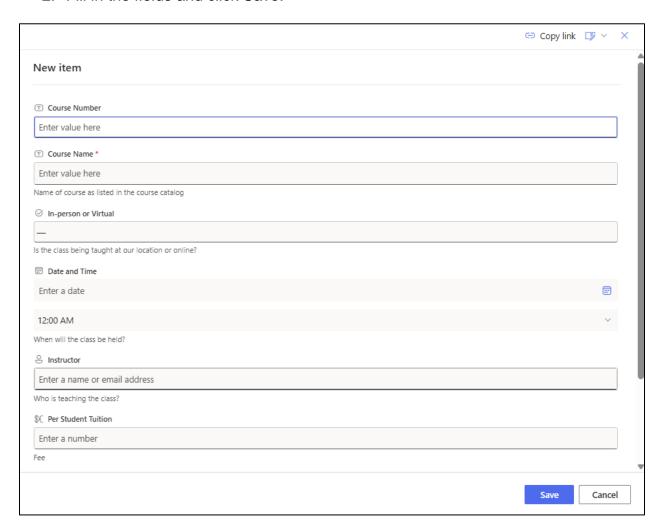
# Adding Items to a List

Now that you have a list, you can add items to the list.

1. Click the Add new item button.



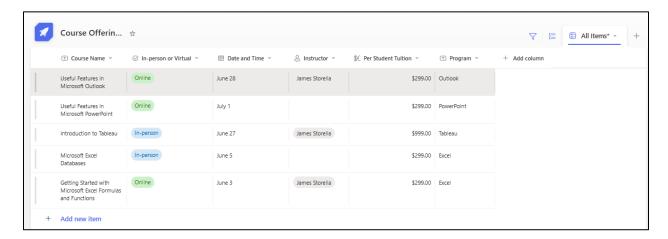
2. Fill in the fields and click Save.



3. Repeat the process until all items have been added to the list.

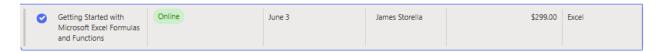


The list is now displayed in a grid.



# **Editing an Item in the List**

1. Hover over an item and click the circle that appears to the left of the item.



2. Click Edit in the bar above the list.



3. Use the form that appears to change the value.





# **Changing the Name of the List, Color, and Graphic**

1. Click the Name of the list.

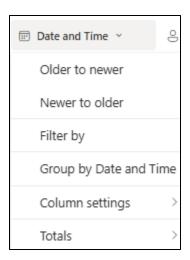


2. Change the values in the dialog box.



# **Sorting a List**

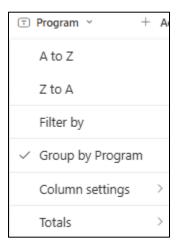
- 1. Click the name of a field in the list to access the options.
- 2. Choose a sort order.



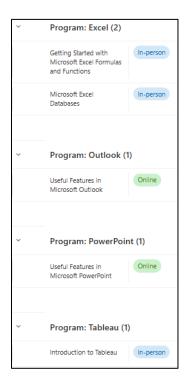


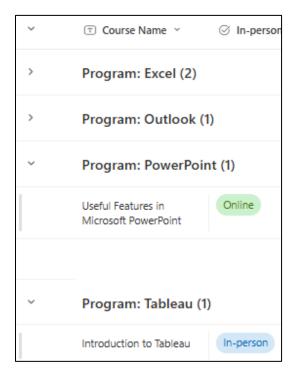
# **Grouping a List**

- 1. Click the name of a field in the list to access the options.
- 2. Select Group by [Field Name].



The list now creates groups for each value. The groups can be collapsed or expanded.

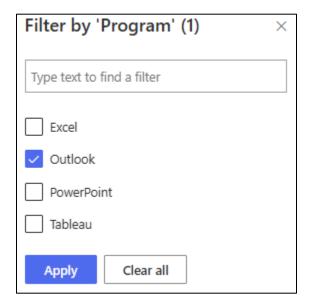






# Filtering a List by a Single Field

- 1. Click the name of a field in the list to access the options.
- 2. Select Filter by.



# Filtering a List by Multiple Fields

1. Select the Filter icon. It looks like a funnel.



2. Select values to filter the list by. The list now only shows those values. To remove the filter, click the Clear filters icon.



# Adding a New Column to an Existing List

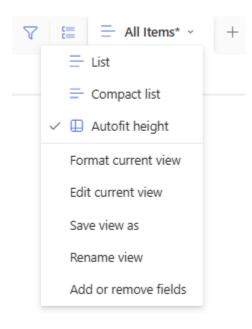
1. Click the Add column button to create additional fields.

+ Add column



# **Changing the Space between Records**

- 1. Click the list view icon.
- 2. Select List, Compact List, or Autofit height.

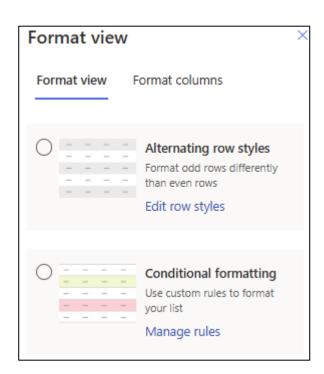


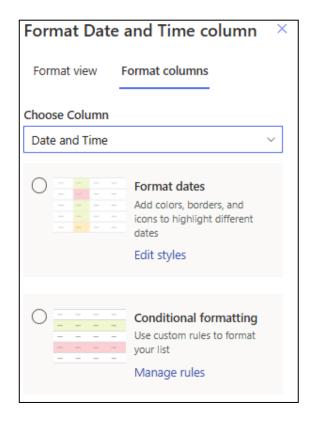


# Formatting a View

SharePoint allows you to apply alternating row styles and conditional formatting to the whole view or to individual fields/columns.

- 1. Click the list view icon.
- 2. Select Format current view.
- 3. Select Format view or Format columns.
- 4. Select an option.



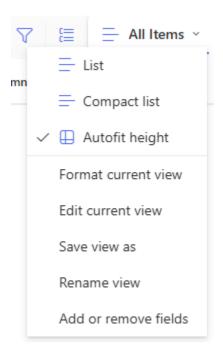




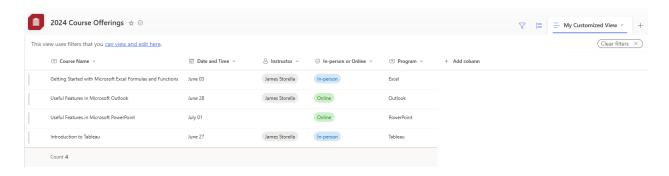
### **Editing a View**

SharePoint has an All Items view for lists, but you can also create your own views.

- 1. Click the list view icon.
- 2. Select Edit current view.

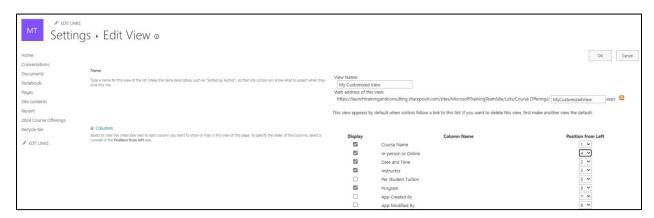


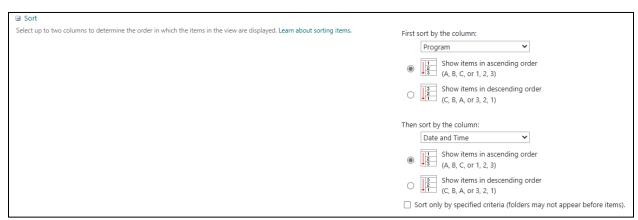
Here's one I created called My Customized View.

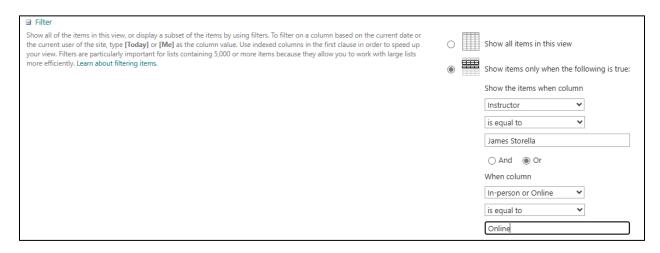


Options for views include: Columns, Sort, Filter, Tablular View, Group by, Totals, Style, Folders, Item Limit, and Mobile.





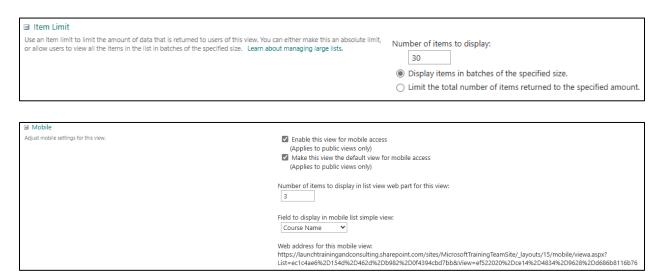












# **Creating Other Types of Views**

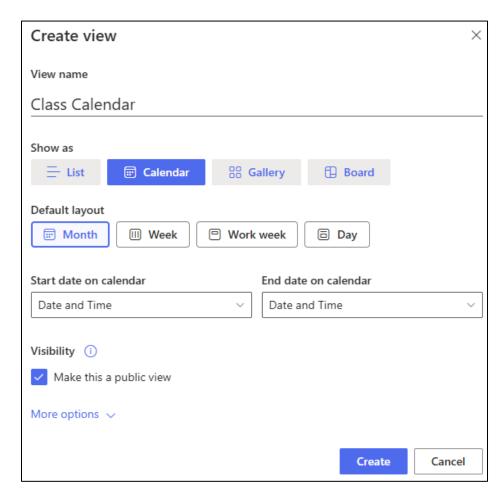
1. Click the Add a view icon. It looks like a plus sign.

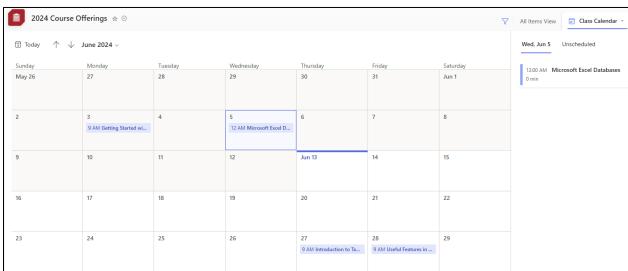


Name the view and choose the type of view.

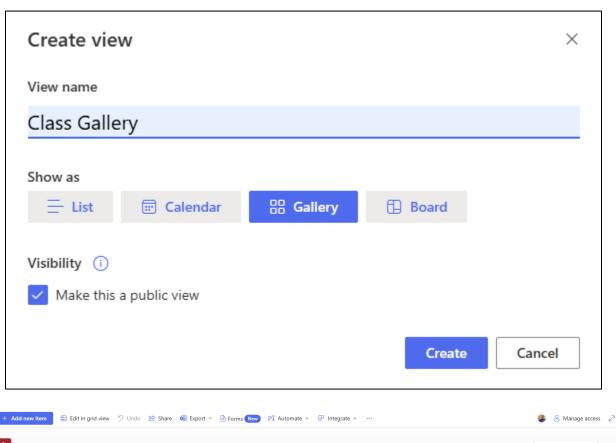


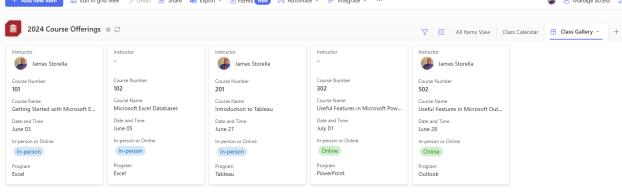




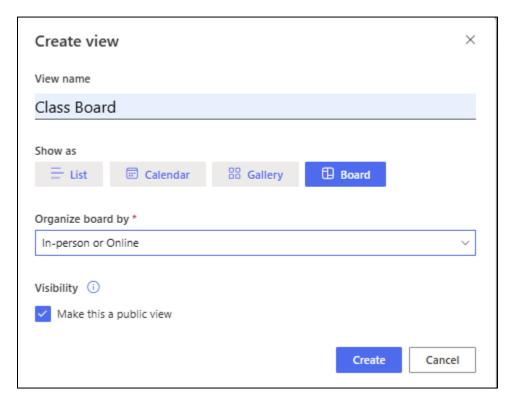


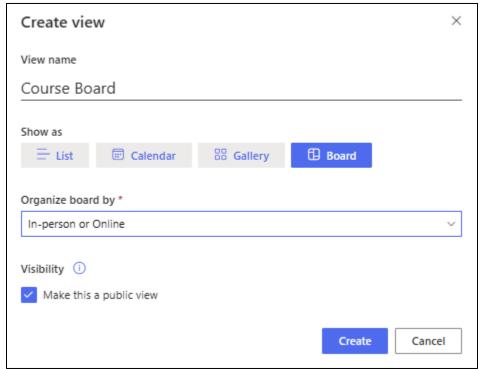












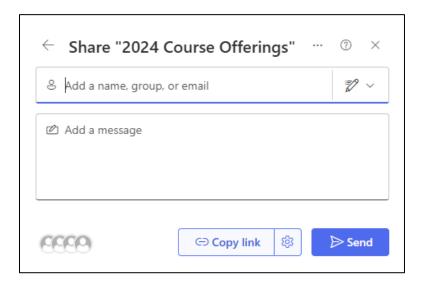


# **Sharing a List**

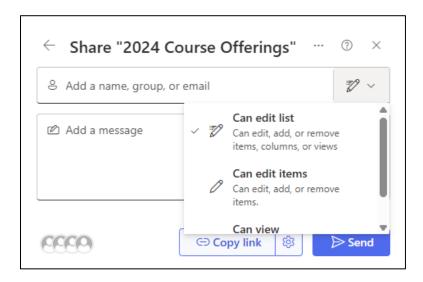
1. Click the Manage access button.



2. Click Share.



- 3. Enter the names or email addresses of the people you want to share the list with.
- 4. Add a message if you like.
- 5. Use the drop-down to determine what the users have permission to do.



6. Click Send.

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#### Adding a List to a Page

Now that you have created a list, you can add it to a page. To modify the page, you need to get into Edit mode and add a new web part. Then you can choose the list.

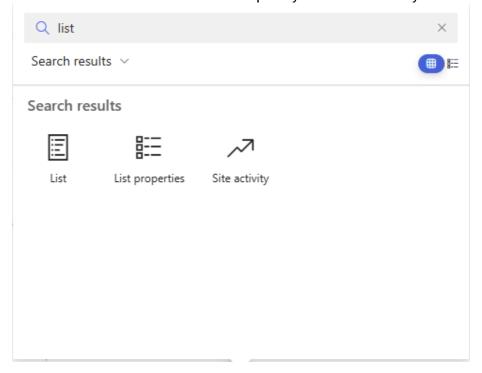
1. Click the Edit link.



2. Move your cursor across the page in the location where you want the list to appear. A line with a plus sign appears. Click the plus sign.

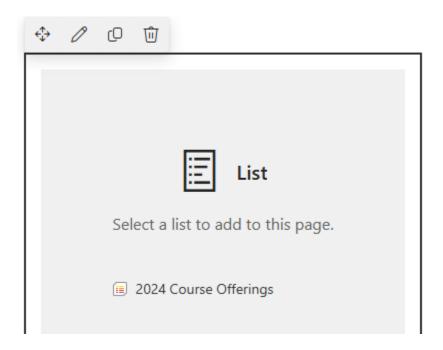


3. Type the word list in the search box to quickly find the choice you want.





- 4. Select List.
- 5. Choose the name of the list you want to add.

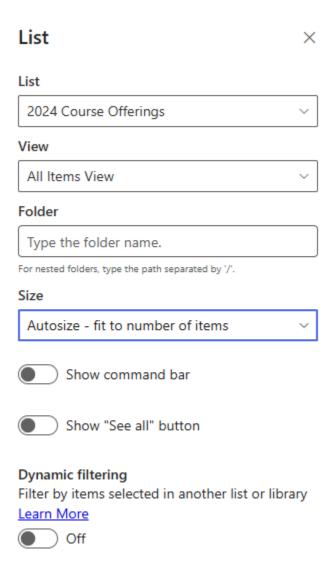


6. Click the Edit web part icon (pencil).





7. Choose the options you want.



8. Click Save as draft to see how it looks.

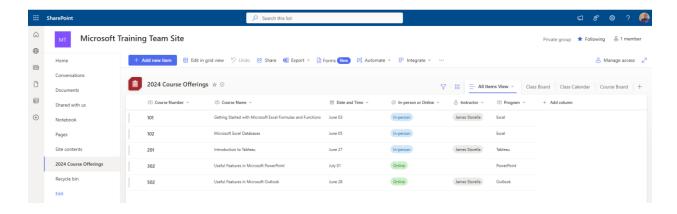




9. Click the Publish button.



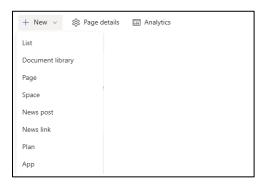
You can now view the list.



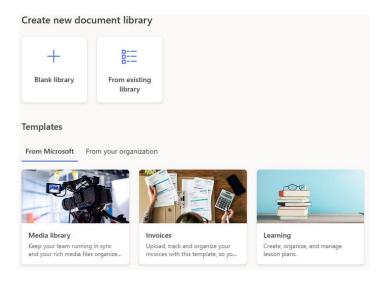


# **Libraries and Documents Creating a Document Library**

1. Select the New drop-down list on the menu bar.

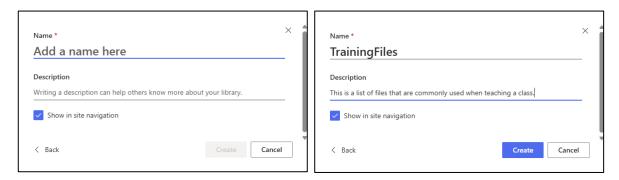


- 2. Select Document Library.
- 3. Choose whether the document library is being created from scratch, from an existing library, or from a template.



4. Name the library and add a description. It is a good idea to keep the names of SharePoint sites, subsites, libraries, lists, folders, and files short with no spaces and no special characters. Instead, consider using CamelFormat. That's when you use capitalization to indicate separate words. You can change the display name later.

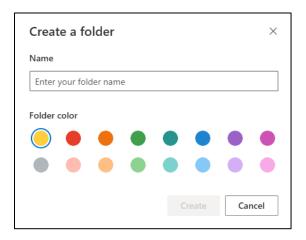




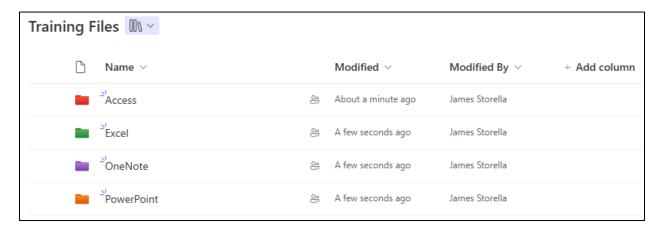
#### **Creating Folders in a Document Library**

While it is possible to add folders to a document library, it is not recommended. Instead consider using metadata for better search results. Here is one article that discusses this topic: Why You Should Stay Away From Folders in SharePoint Online – Roland Wanner. You can also find articles that recommend how to use folders if you just can't resist.

- 1. Click the new drop-down menu and select Folder.
- 2. Name the folder and select a color.

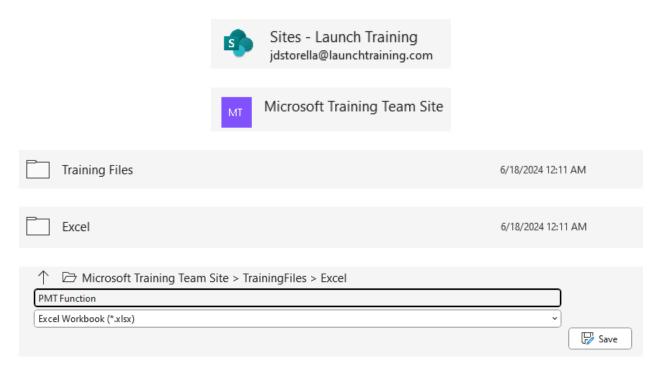






#### **Uploading a Document to a Library**

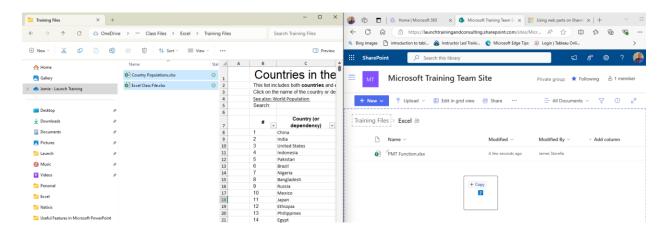
One way to get files into a SharePoint document library is to save files to the document library from the programs you use. Simply click the File tab in programs like Word, Excel or PowerPoint and select Save As. Then, select SharePoint. Choose the team site. Navigate to the document library and select the appropriate folder if you have created folders. Name the file and click Save.



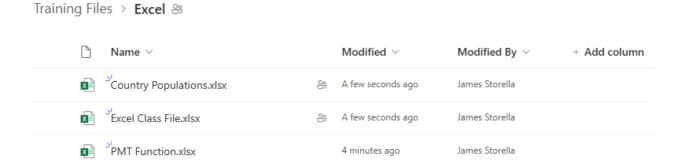
When working in SharePoint, you can upload files from File Explorer or directly from the SharePoint interface. If you have existing files you want to add to the library, you need to upload them. One simple way is to open File Explorer and drag files into this window. A box appears with the number of files that are being copied.

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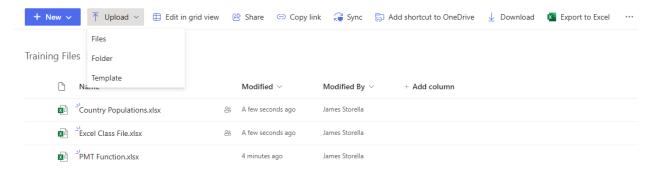




The new files then appear in the library.



Another way to add an existing file to a library is to click Upload and select Files, Folder or Template.



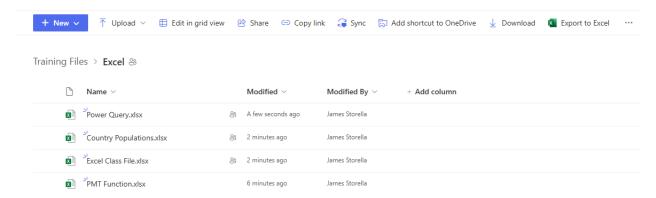
Navigate to the file you want, select it, and click Open.

Note: You can select multiple files using the Shift key to select contiguous files or the Ctrl key to select noncontiguous files and add them all at the same time.

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46
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The file(s) are now uploaded to the library.



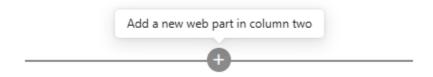
#### Adding a Library to a Page

Now that you have created a library, you can add it to a page. To modify the page, you need to get into Edit mode and add a new web part. Then you can choose the list.

1. Click the Edit link.

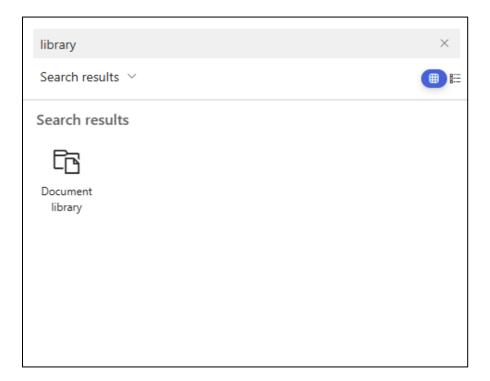


2. Move your cursor across the page in the location where you want the list to appear. A line with a plus sign appears. Click the plus sign.



3. Type the word list in the search box to quickly find the choice you want.

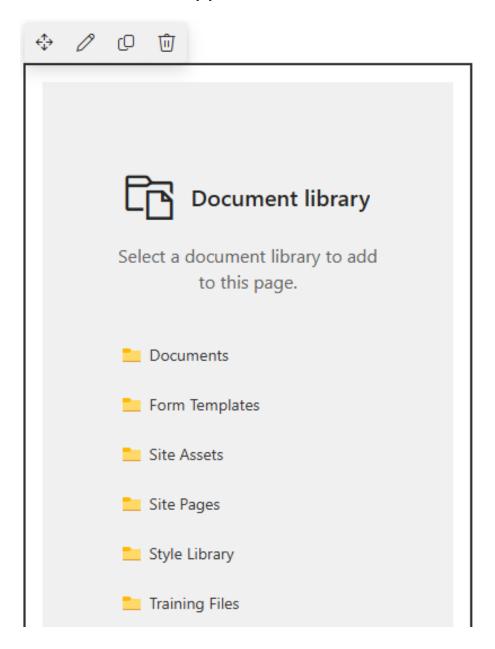




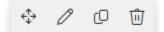
4. Select Document library.



5. Choose the name of the library you want to add.



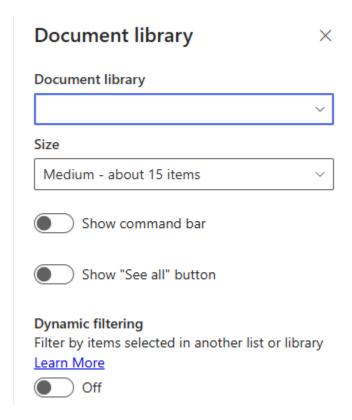
6. Click the Edit web part icon (pencil).



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7. Choose the options you want.



8. Click Save as draft to see how it looks.



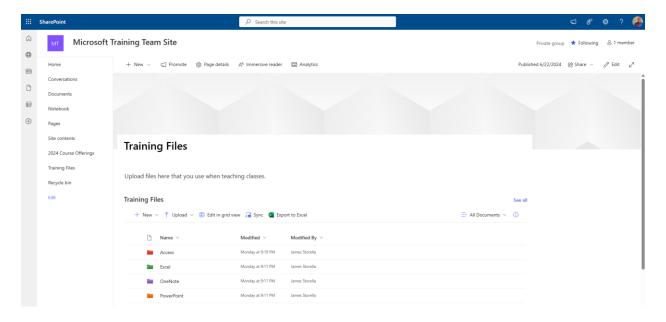
9. Click the Publish button.



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You can now view the library.



#### **Retrieving a Document from a Library**

To open a document that is stored in a document library, click the name of the document.

#### **Previewing a Document in a Library**

If you are not sure what the contents of a document are, click the ellipsis (...) next to the name of the document. Select Preview. A preview of the document helps you to see what is contained in the document.

# **Sharing a File from a Document Library**

- 1. Click the dot to the left of the name of a document.
- 2. Click the Share icon.



- 3. Type a name, group, or email address.
- 4. Choose whether the person will be able to edit or view the document.
- 5. Add a message if you want to the email they will receive.



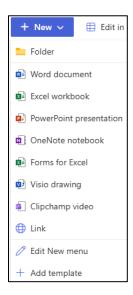
6. Click the Send button.



# **Creating a Document in a Library**

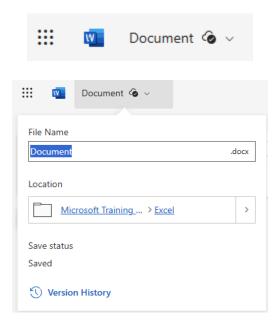
You can create a brand-new document from within a library.

1. Click the New icon and select the type of document you want to create.





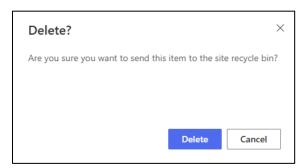
2. Once the file has been created, click the location where the name appears above the ribbon and enter a name for the document.



3. The document automatically saves. Close the tab to return to SharePoint.

# **Deleting a Document from a Library**

- 1. Click the ellipsis (...) to the right of the document name and select Delete.
- 2. Confirm the deletion of the document.



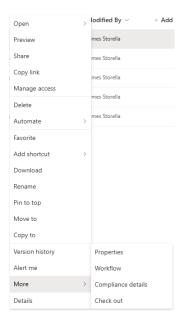


# **Checking a Document In and Out of a Library**

If you want to have better document control, you can require users to check documents in and out of the library in order to make changes to the document.

#### Checking a Document Out

- 1. Click the ellipsis (...) to the right of the name of the document.
- Select More and then select Check Out.



The icon next to the document name now displays an arrow indicating it is checked out.





#### Checking a Document Back In

When you are done editing the document, repeat the process you used to check the document out, but instead, select Check In. A dialog box appears where you can explain what change you made to the document. Add a note and click Check in. The red icon is no longer displayed.





It is very important to make sure you check the document back in. Other users who would ordinarily have access to the document will not be able to see any changes you made if you don't. The document will open as read-only as the version of the document before you started to make changes.



#### **Moving and Copying Documents**

Documents can be moved or copied to new locations.

- 1. Click the ellipsis next to the file name.
- 2. Select Move to or Copy to.
- 3. Navigate to the location and select Move here or Copy here.

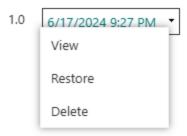
#### **Using Versioning**

As changes are made to files, versions are created. You can view the different versions of the document by clicking the ellipsis next to the name of the document and selecting Version history.

#### Version history

Delet	e All Versions			
No.↓	Modified	Modified By	Size	Comments
3.0	6/17/2024 10:02 PM	☐ James Storella	37.7 KB	
2.0	6/17/2024 9:52 PM	☐ James Storella	38.8 KB	I updated the list with the latest population numbers.
1.0	6/17/2024 9:27 PM	☐ James Storella	38.8 KB	

When you hover over the date and time of the modification, you can access a drop-down list that you can use to view, restore, or delete a version.

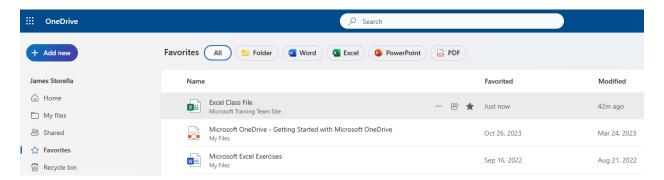




# **Favoriting a Document**

Favoriting a document makes it easier to access. The document is added to the list of favorite files in OneDrive.

To remove the file from your list of favorite files, click the star icon to the right of the name of the file.

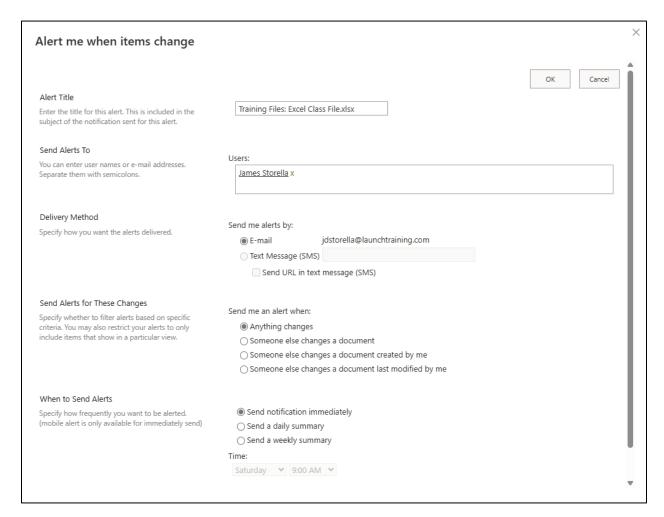


#### Using Alerts to Notify Changes Were Made to a Specific File, Link or Folder

You can request an alert if a change is made to a file, link, or folder. An email or text message is sent to you when a change is made. You can even select to receive daily or weekly summaries of changes at a specific time and/or day.

- 1. Open the document library.
- Hover over the item you are interested in.
- 3. Click the check mark.
- 4. Click the ellipsis (...) on the right and select Alert Me.
- 5. Set the options for the Alert.



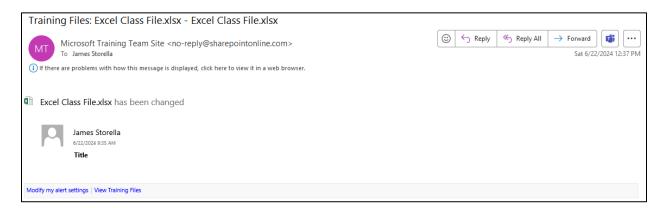


#### You receive an email indicating the alert has been created.





You then receive an email (or text) when a change is made.



Note: You can use this same process to get alerts for changes made to an item in a list!



# Searching

When you conduct a search in SharePoint, it compares your search term to an index that SharePoint creates. SharePoint creates this index by *crawling* your database every fifteen minutes by default (but this can be changed). Since there is a time between crawls, a search may not contain newly added information and may continue to show recently deleted information.

Search results are also determined by permissions. The owner of the site can set permissions for what can and cannot be searched. By default, all site content can appear in search results. The person who is viewing search results must have permission to view the content. If you prevent the content of a site from appearing in search results, the content of all subsites is also blocked from appearing in search results.

## **Controlling Whether Content Can Be Searched**

1. Select Settings>Site information.



- 2. Select View all site settings.
- 3. In the Search group, select Search and offline availability.
- 4. In the Indexing Site Content section, select Yes or No.

# **Controlling What Items in Lists or Libraries Appear in Searches**

1. Select Settings>Site information.



- Select View all site settings.
- 3. In the Site Administration group, select Site Libraries and lists.
- 4. Select Customize [Name of List or Library].
- 5. In the General Settings group, select Advanced settings.



6. In the Search section, choose whether or not items from the list or library can appear in search results.

Search	Allow items from this list to appear in search results?
Specify whether this list should be visible in search results. Users	
who do not have permission to	● Yes ○ No
see these items will not see them in search results, no matter what	
this setting is.	

#### Search

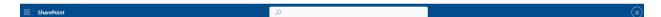
Specify whether this document library should be visible in search results. Users who do not have permission to see these items will not see them in search results, no matter what this setting is. Allow items from this document library to appear in search results?

Yes \( \cap \) No

# **Searching a SharePoint Site**

There are several types of searches you can do in SharePoint. The search includes the current site as well as any subsites of the current site.

1. Use the Search bar to search for pages or lists or libraries or items in lists or libraries.



Search results may differ for different people based on the permissions they have and the searches they have conducted in the past.

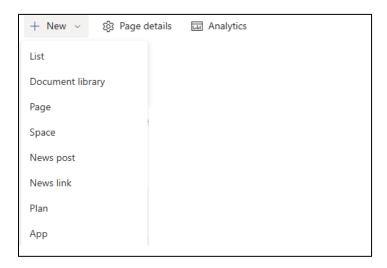


#### **Pages**

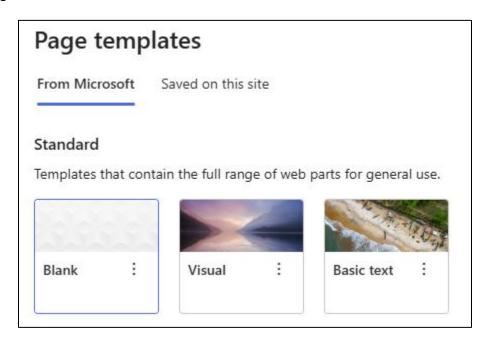
You can create pages to organize the data on your site. The pages can contain web parts that hold diverse types of information. The pages can be published to your site.

# **Creating a New Page**

1. Click the New icon.



- 2. Select Page.
- 3. Choose the template you want to use to create the page and then click Create page.





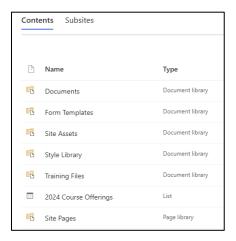
- 4. Add a title and content to the page.
- 5. Click Save as draft if you are not ready to publish the page or click Publish to save and publish the page.

# **Viewing a List of Pages**

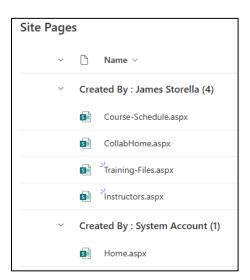
1. Select Settings>Site contents.



2. Select Site Pages.



A list of pages is displayed.

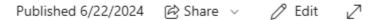




#### **Editing a Page**

Once you have created a page, you may want to update existing content or add new content.

1. Click the Edit link on the <u>right</u> side of the page. You'll now be able to make changes to the page.



When you are done editing, click Save and close to keep the changes and Discard changes to revert back to the version you had before making changes.



3. Click Republish to make the new content available.

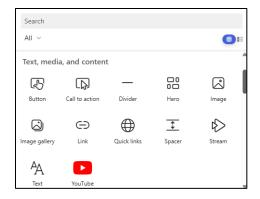
#### **Adding Content to a Page**

1. Place your cursor below the name of the page if there is no existing content on the page or place the cursor between items on the page in the location where you want to add new content. A line with a plus sign (+) appears.

Add a new web part in column one

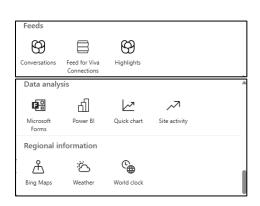


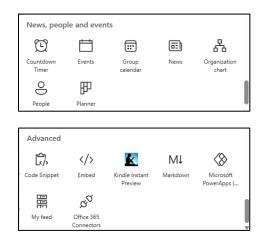
2. Click the plus sign (+) to display a gallery of types of content you can add to the page.











3. Select the type of content you want to add to the page. A new web part appears that can display the type of content you selected.



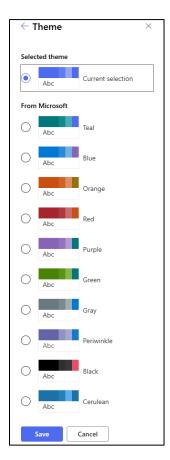
# Applying a Theme to a Site

You can choose the overall look of a site by changing its theme.

1. Select Settings (the gear icon).



- 2. Select Change the look.
- 3. Select Theme.
- 4. Choose a theme from the gallery and click Save.



The fresh look is applied to the site.



# **Microsoft SharePoint Shortcut Keys**

# Frequently used shortcuts

- requesting decode criterio	
To do this	Press
Navigate the screen.	Tab key
Display the context menu for the selected item.	Shift+F10 or Windows Menu key
Use search.	Alt+S
Copy text.	Ctrl+C
Cut text.	Ctrl+X
Paste text.	Ctrl+V
Undo the latest action.	Ctrl+Z

# **Author in a Text web part**

To do this	Press
Select all text.	Ctrl+A
Insert a link.	Ctrl+K or two left brackets ([[)
Start an ordered list.	1+Period+Spacebar (Number one followed by a full stop and space)
Start a bulleted list.	Minus sign+Spacebar (Minus sign followed by a space)

# Navigate a page

To do this	Press
Move between areas and sections.	Tab key
Exit the current operation or close a dialog box or pane.	Esc
Open the selected item.	Enter
Move between items.	Arrow keys

#### Undo or redo an action

To do this	Press
Undo the last action.	Ctrl+Z
Redo the last action.	Ctrl+Y



#### **Edit text**

To do this	Press
Copy text.	Ctrl+C
Cut text.	Ctrl+X
Paste text.	Ctrl+V
Undo the latest action.	Ctrl+Z
Apply or remove bold formatting.	Ctrl+B
Apply or remove italic formatting.	Ctrl+I
Apply or remove underline formatting.	Ctrl+U
Insert a hyperlink.	Ctrl+K
Delete a selection without adding it to the clipboard.	Delete
Delete the word to the left of the cursor.	Ctrl+Backspace
Delete the word to the right of the cursor.	Ctrl+Delete
Insert a new line (not inside the HTML Paragraph element <p>).</p>	Shift+Enter

#### Work with lists and libraries

To do this	Press
Display the context menu for the selected item.	Shift+F10 or Windows Menu key
Open and close the Information/Details pane.	1